

## DM/2060 - ORACLE - ADVANCE REPLACEMENT / LOAN DOME REQUEST

**CUSTOMER SECTION TO BE COMPLETED BY SERVICE OR CUSTOMER**

**FAX TO SERVICE CENTRE ON: 0161 727 3235**

NAME OF COMPANY			
PHONE NUMBER			
FAX NUMBER			
CONTACT NAME			
PURCHASE ORDER NUMBER			
RETURNING DOME SERIAL NO		DATE OF PURCHASE:	
FAULT IDENTIFIED BY CUSTOMER			
DELIVERY ADDRESS FOR LOAN DOME			
CONTACT NAME (IF DIFFERENT TO ABOVE)			
NAME OF PERSON REQUESTING LOAN (PLEASE PRINT)			
<b>By Signing below you are agreeing to Dedicated Micros Terms of Replacement below</b>			
SIGNATURE OF PERSON REQUESTING LOAN			
<b>FOR SERVICE CENTRE USE ONLY:-</b>			
RMA NUMBER RAISED			
DOME MODEL			
DOME SERIAL			
MANU DATE			
FAULTY UNITS RTN DATE			

**TERMS OF REPLACEMENT:**

1. Dome cameras returned that are found to be out of the stated warranty period; will have the standard fixed charge applied by credit card payment, proforma invoice or account debit. By supplying a Purchase order you agree to the fixed charges as advised by the DM Service Centre.
2. Dome cameras not returned after 1 calendar month (if not agreed with the DM Service Centre) will have the non-fixed service charge applied by credit card payment, proforma invoice, or account debit. By supplying a Purchase order you agree to the fixed charges as advised by the DM Service Centre.
3. Complete and intact domes cameras have to be returned. Dome cameras that are found to have had the module exchanged will be charged at the standard fixed price, if the serial cannot be traced.
4. Warranty information can be found at [www.dedicatedmicros.com](http://www.dedicatedmicros.com)

Issue2 June 2009



INVESTOR IN PEOPLE

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[www.dedicatedmicros.com](http://www.dedicatedmicros.com)

